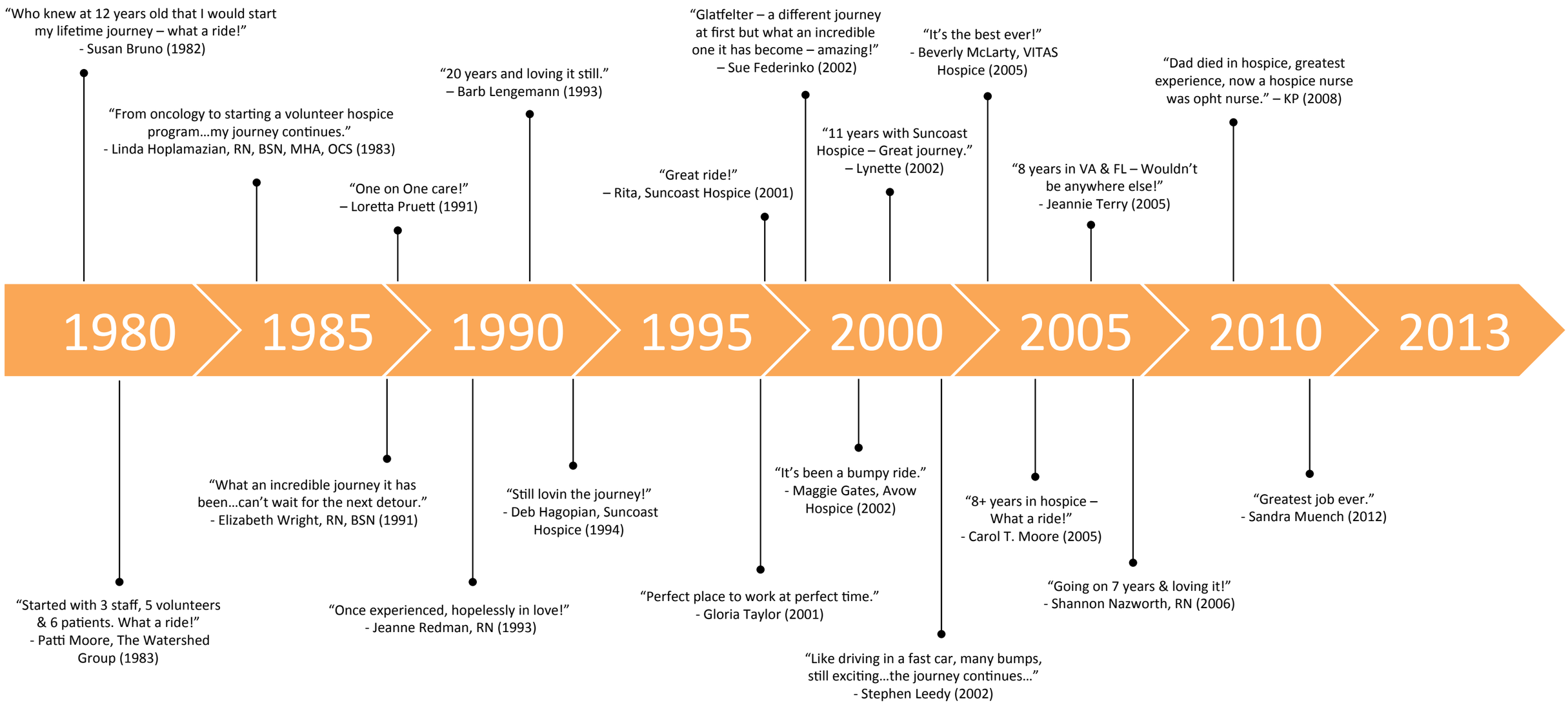HOSPICE JOURNEY TIMELINE